**OPERATING PRINCIPLES** 

# Reimagine your world

## WE INCLUDE AND EXCEL, TOGETHER

We cultivate trust, treat one another with respect and assume good intentions. We actively include different perspectives and work cooperatively within and across departments. We thrive when we celebrate the diversity in our community and our common commitment to equity, inclusion and equal access to all.

### WE IMAGINE AND INNOVATE

We develop sustainable solutions that help us meet campus goals. We are willing to take intelligent risks, make mistakes, and learn from our experience.

#### **WE SIMPLIFY**

We reduce unnecessary steps and make it easier to get things done. Our solutions are common where they can be, custom where it counts.

#### WE ARE ACCOUNTABLE TO EACH OTHER

We measure supervisor, individual and team performance, make transparent decisions, and follow through on our commitments. We recognize excellence, and give and receive constructive feedback at all levels to help us improve.

#### WE FOCUS ON SERVICE

We provide timely, excellent service to students, staff, faculty, alumni and other stakeholders. We emphasize service over bureaucracy whenever possible.

